

Your New Online Portal



You may have noticed your member portal looks different. We've made some changes to make it easier for you to navigate your health benefits.

You can still access the same information available on the previous site, only now you have a new and improved look. WebTPA is still your health plan benefits administrator. Check out the benefits of your portal below!

Your Member Portal

Members can access information about their plan benefits and claim information at www.webtpa.com.

This secure site keeps member information safe and ensures strict HIPAA-compliant confidentiality. The member portal provides self-service tools designed to save time by giving you the ability to:

- View eligibility information for subscribers and dependents (Dependents ages 18+ need a HIPAA release form for the subscriber to view their information)
- View, print or order an ID card
- View claim status and history
- View your Explanation of Benefits
- Search for a provider near you
- Download plan-specific forms and documents
- Go paperless
- Communicate with Customer Service
- Complete your HIPAA release form

Logging on to www.webtpa.com

1. Go to www.webtpa.com.
2. Click Member Log In.
3. Click Register Now. Read the License Agreement and click Agree.
4. Enter your date of birth, zip code, and member ID.
5. Create a username and password of your choice (password must be at least 8 alphanumeric characters) and enter three security questions and answers.
6. Confirm your information and start enjoying the benefits of your new secure online account immediately!

We're here to help.

Visit www.webtpa.com or call the phone number on the back of your ID card to receive additional assistance from your designated customer service team.