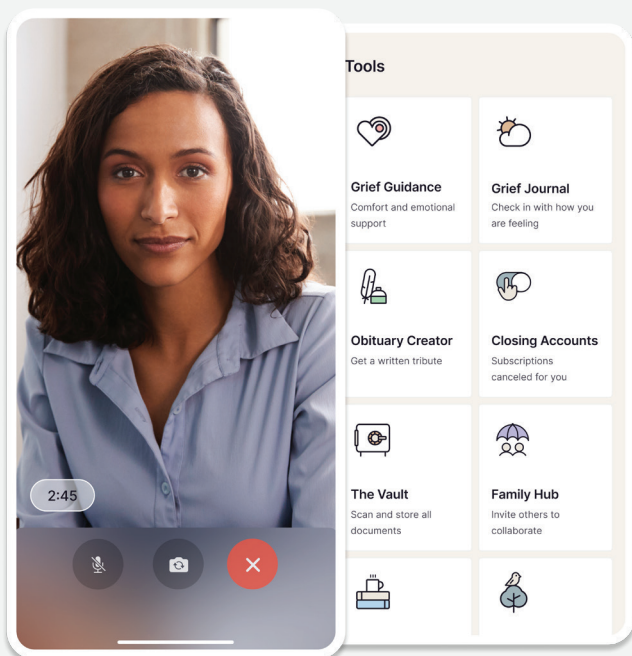


Support for a recent loss, beyond the claim



MetLife has partnered with Empathy to provide your employees and their families with on-demand personalized guidance to help them throughout the weeks and months following a loss.

From settling the estate to dealing with grief, Empathy's tech-enabled assistance and real-time human support help beneficiaries save valuable time while dealing with the challenges that loss brings. Empathy helps ease the burden, so they can focus on the things that matter most.

Case Managers provide on-demand assistance

Guidance for probate and estate settlement processes

Automated tools that take care of tasks for the beneficiary

Emotional support and help for dealing with grief

MetLife beneficiaries in their own words

"I think it's a good program – the whole thing ... People usually just go out and try to take care of themselves, maybe have friends of course or family, but it's not the same as having somebody outside of your friends and family leading you through different things."

"You've been able to answer and assist with everything that was in question for me during and after (the loss) ... Thank you. I appreciate everything. You've been a lifesaver and wealth of knowledge and support, so thank you."

"I can't thank you enough – this is just so helpful and so wonderful. I can't tell you how much I appreciate Empathy. It's been a godsend."

[metlife.com](https://www.metlife.com)

Testimonials are applicable to the individuals quoted. Your actual experience and results may differ. No one has been compensated for these testimonials. Photos do not represent actual MetLife customers or Empathy users.

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